Outcomes and Beyond Webinar 1 Chat Transcript

00:16:41   Ronni Hill: Welcome to today's session everyone! Feel free to introduce yourself, what your job is at the library, and share any media recommendations you love!

00:17:06   Jaime Kopke: Jaime Kopke, Programs & Events Dept. Manager - watching Ted Lasso again because it's the best.

00:17:14   Kaley Solt: Hi everyone! Celine here, NOBO Library Manager. I just finished The Very Secret Society of Witches and it was so lovely!

00:17:42   Kaley Solt: Hi, I am Kaley Solt, a Librarian at Boulder Public Libraries. I always recommend Dear Committee Members by Julie Schumacher.

00:17:47   Kaley Solt: Jason McKinney--Teen Librarian--I'm watching Slow Horses right now and am also catching up on Peaky Blinders.

00:17:50   Louise Fordyce: Louise Fordyce, Digital Navigator Lead, listening to podcast "How to Fail" by Elizabeth Day

00:17:58   Tim McClelland: Tim, Public Services Dept Manager and I'm loving the new FX series 'Say Nothing'

00:18:13   Jessica Ashcraft: Jessica Ashcraft, Branch Librarian at Meadows Library, loved The Shepherd King series by Rachel Gillig

00:18:33   Caroline Woodiel: Hi all! Caroline Woodiel, Archive Manager. A new podcast I am enjoying is "Girls Who Chase." It is a women's storm chasing podcast.

00:18:35   Celeste Moreno: I'm Celeste, Creative Technologist in our library makerspaces. I'm reading "Witches" by Brenda Lozano right now and I'm liking it!

00:19:43   julian ingram: I'm Julian, Programs and Events Manager at the Main Library, Boulder. I'm reading "The Idiot" by Elif Batuman

00:19:45   Jess Rainy: Jess Rainy, Makerspace Manager, just started reading "The Wager"!

00:19:46   Cyns Nelson: Cyns Nelson -- I coordinate the Oral History Program for the library. Gosh ... hoping to read "And the Roots of Rhythm Remain: A Journey Through Global Music."

00:20:49   Sarah Vlasity: Sarah Vlasity, Digital Archivist. I'm enjoying the "Ologies" podcast.

00:21:35   Lanes Wascherol: I'm Lanes, Creative Technologist at our makerspaces. I'm reading "The Sercet Livese of Color" and so far I like it a lot.

00:22:41   Allison Sheldon: I'm Allison I work as a creative technologist and am currently reading Borne by Jeff Vandemeer

00:22:52   Linda Hofschire (she/her):   linda@ljh-consulting.net

00:22:57   Jessica Ashcraft: That's my Bronx! 🗽

00:23:02   Kaley Solt: Reacted to "That's my Bronx! 🗽" with ❤️

00:23:02   Celeste Moreno: Reacted to "That's my Bronx! 🗽" with ❤️

00:23:04   Celine Cooper: Reacted to "That's my Bronx! 🗽" with ❤️

00:23:05   Caroline Woodiel: Reacted to "That's my Bronx! 🗽" with ❤️

00:23:05   Ronni Hill: Reacted to "That's my Bronx! 🗽" with ❤️

00:23:08   Celine Cooper: so cute!!

00:23:23   Vladimir Flores-Garcia: Vladimir Flores, NoBo Library. Listening The Drop 104.7 FM Radio in Denver Metro

00:23:44   Rebecca Teasdale (she/her):   I'm loving all these pet photos! And media recommendations!

00:24:07   Cyns Nelson: Heck yes!

00:24:13   Sarah Vlasity: Reacted to "Heck yes!" with ❤️

00:24:21   Tim McClelland: Reacted to "That's my Bronx! �" with ❤️

00:25:29   Cyns Nelson: Reacted to "That's my Bronx! �" with ❤️

00:30:39   Kaley Solt: attendance metrics, participant feedback, etc.

00:30:54   Kayley Dorsa: Kayley Dorsa, library specialist. Just read one dark window. Fun quickly little spooky fantasy

00:30:59   Jaime Kopke: Attendance numbers, volunteer feedback

00:31:17   Lanes Wascherol: Reacted to "attendance metrics..." with ❤️

00:31:17   Celine Cooper: program requested by the community

00:31:22   Tim McClelland: Reaching underserved populations and areas

00:31:24   Jess Rainy: direct patron feedback during the program

00:31:26   Kate Kelsch: How people feel after the event/program

00:31:26   Emma Scher: Does it support the master plan/ values of the library

00:31:32   Caroline Woodiel: Did we do all the things we intended?

00:31:37   Allison Sheldon: Reacted to "program requested ..." with ❤️

00:31:44   Kate Kelsch: What people took from the program/event

00:31:47   Louise Fordyce: does patron return for another program or service

00:31:52   Allison Sheldon: Reacted to "Does it support th..." with ❤️

00:31:59   Lanes Wascherol: Reacted to "Does it support th..." with ❤️

00:41:00   Ronni Hill: Dimensions of Success Handout: https://www.libraryeval.org/wp-content/uploads/2024/12/Dimensions-of-Success-1.pdf

00:41:30   Ronni Hill: Outcomes and Beyond Case Study: https://www.libraryeval.org/wp-content/uploads/2024/12/Boulder-Borrow-a-Buddy.pdf

00:42:46   Cassie Loosbrock: Could you reshare the links to those two handouts in the chat please?

00:43:00   Ronni Hill: Sure! Outcomes and Beyond Case Study: https://www.libraryeval.org/wp-content/uploads/2024/12/Boulder-Borrow-a-Buddy.pdf

Dimensions of Success Handout: https://www.libraryeval.org/wp-content/uploads/2024/12/Dimensions-of-Success-1.pdf

00:43:06   Cassie Loosbrock: Thank you!

00:43:11   Ronni Hill: Reacted to "Thank you!" with 👏🏽

00:59:20   Cassie Loosbrock: Hello! I'm Cassie, I'm in the room with Rosina, Katie, and Alice, and Caroline was in our breakout. We also chose outcomes, experience, and design/implementation + equity

00:59:32   Louise Fordyce: Reacted to "Hello! I'm Cassie, I..." with 👍

00:59:39   Ronni Hill: Reacted to "Hello! I'm Cassie, I..." with 👏🏽

01:00:04   Kaley Solt: Reacted to "Hello! I'm Cassie, I..." with 👍

01:18:28   Caroline Woodiel: Our Group's Outcomes: -Less loneliness in community, Education on animals, Did we actually serve everyone, Increased Physical Health, Increased Socialization for animals

01:19:18   Mindy B: Reacted to "Our Group's Outcomes..." with ❤️

01:19:26   Kate Kelsch: Our groups outcomes: animals got returned; repeat sign outs; other participate from word of mouth; and people feel less lonely.

01:19:49   Cassie Loosbrock: Increased connection with the library and learning about resources

01:21:27   Kaley Solt: We talked about something similar, Cassie. Do patrons have confidence in their resourcefulness in resolving any animal problems? Are they coming to use library resources to try to find out that information?

01:21:31   Louise Fordyce: Reacted to "Our groups outcomes:..." with 👍

01:21:47   Celine Cooper: we discussed physical and mental health outcomes, plus confidence

01:22:42   Cassie Loosbrock: we also worried about trauma for the animals

01:25:24   Ronni Hill: https://padlet.com/RIPLEffect/borrow-a-buddy-logic-model-activities-outputs-and-inputs-hgot1k81nfc8nvn7

01:26:37   Cassie Loosbrock: That makes sense!

01:39:18   Caroline Woodiel: How do you suggest using the logic model as a communication tool on programs for stakeholders, or should it only be used internally?

01:45:02   Emma Scher: I am a proponent of comparing your projected outcomes to the actual outcomes as a reflection after a program. It can help adjust expectations for future programs and can be surprising

01:45:10   Kaley Solt: Reacted to "https://padlet.com/R..." with ❤️

01:45:13   Kayley Dorsa: Reacted to "I am a proponent of ..." with ❤️

01:45:14   Mindy B: Reacted to "I am a proponent of ..." with ❤️

01:45:17   Rebecca Teasdale (she/her):   Reacted to "I am a proponent of ..." with ❤️

01:45:38   Neil Mosser: Thank you for your time and expertise.

01:45:38   Mindy B: Thank you!!

01:45:42   Cassie Loosbrock: Thank you!

01:45:42   Sarah Vlasity: Thank you!

01:45:43   Kaley Solt: Thank you!

01:45:43   Jaime Kopke: Thank you!

01:45:47   Louise Fordyce: Thank you

01:45:51   Celeste Moreno: Thanks!

01:45:52   Cyns Nelson: Wonderful!

01:45:52   Caroline Woodiel: Thank you!

01:45:58   Kate Kelsch: Thank you!!

01:45:59   Allison Sheldon: thank you!

01:46:05   Kayley Dorsa: Thank you! I am fostering two cats right now so borrow a buddy felt very life appropriate haha

01:46:07   Lanes Wascherol: Thanks so much!